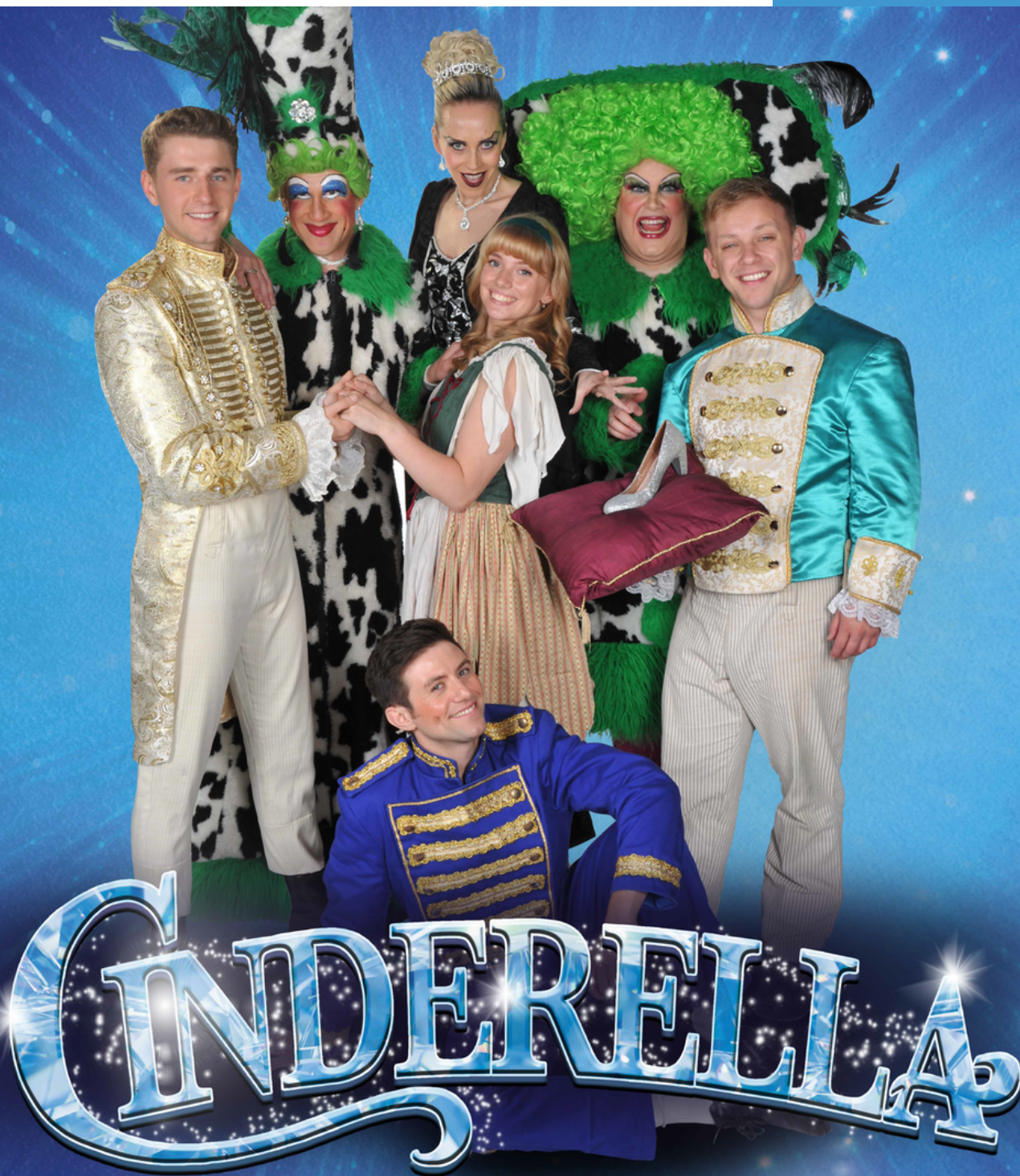


TOWNGATE  
*theatre*

# CINDERELLA

Relaxed  
Performance  
Information  
Pack



**TUESDAY 5TH DECEMBER • 5:00PM**

St Martin's Square, Basildon, SS14 1DL

# CINDERELLA

## RELAXED PERFORMANCE INFORMATION PACK

Welcome to our pantomime relaxed performance pack of this year's production, Cinderella!

A relaxed performance is an alternative version of a show which allows for a more relaxed environment, all throughout the theatre. This pack has been created to help you prepare for your visit and to point out some places you may want to use whilst with us at the theatre.

In our relaxed performance, certain things happen differently to our usual performances, such as:

- The house lights do not go all the way down
- Strobe lighting and large pyrotechnics are avoided
- The music and sound in the auditorium and the foyer are quieter with no sudden loud noises

The theatre is a lot more relaxed, and our staff are here to help with any questions or enquiries you have to make your trip easier and as relaxed as possible... see what we did there!

Our Gielgud room will be open as a quiet space if you need to take a break at any point too.

Inside the pack you will find:

- About the Theatre
- Places you may want to use like the toilets and the bar
- Characters in the show
- The story

We cannot wait to have you with us this festive season and we hope that you enjoy the show!

*Simon Scott-Pearce*

**Simon Scott-Pearce**  
**Theatre Manager**

**FOR QUESTIONS AND  
FURTHER ENQUIRIES**

CONTACT 01268 205300  
EMAIL US @ [TOWNGATEBOXOFFICE@BASILDON.GOV.UK](mailto:TOWNGATEBOXOFFICE@BASILDON.GOV.UK)

# ABOUT THE THEATRE

## Theatre Entrance

Towngate Theatre is a modern style venue with two auditoriums in the centre of Basildon. The main entrance to the theatre brings you into the main foyer, right next to the theatre box office. As you enter, you may be greeted by a member of staff who will help you to find anything that you may want to use. Please note, we are a cash only venue.

Theatre Entrance



Box Office



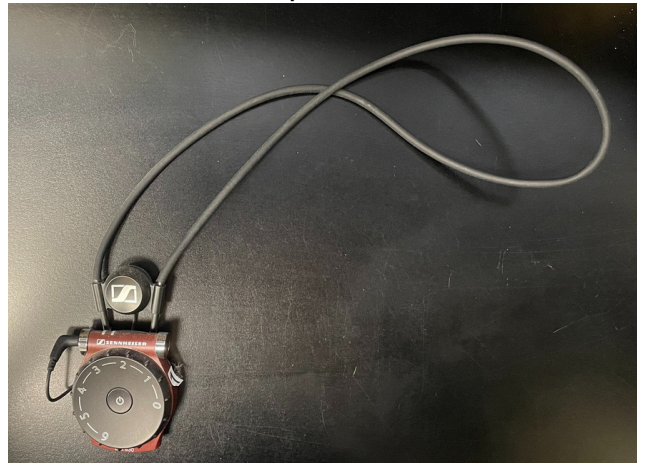
## Loop System

If you would like to use our loop system in the auditorium, these can be found at box office. Our receivers work with headphones and with hearing aids switch to the T position. Some newer hearing aids can also pick up our loop system automatically inside the auditorium. If you have any questions, our staff are happy to help.

Box Office



Loop Device



# ABOUT THE THEATRE

## Toilet Facilities

The theatre has 3 sets of toilets, 2 downstairs and one in the Upper Foyer. There are also 2 accessible toilets, 1 of which has a baby changing table. These are by the bar and by box office for the baby change facilities. Our hand dryers are a little loud and may cause some distress for some spectators.

## Toilet Blocks

Near the bar



Next to the Kiosk



Next to Gielgud room



## Accessible Toilets

Near the bar



Next to the Kiosk



## Quiet Space

A quiet space has been created in the Gielgud room in the Upper Foyer. This space will be open prior to the show and all throughout the performance, and can be accessed via the main staircase or the lift.



# PLACES YOU MAY WANT TO USE

## Towngate Bar

Downstairs to the left as you enter through the foyer. Our bar serves our full range, including drinks, ice creams, sweets, and food. You can pre-order a table in our bar for food too!



## Merchandise

Downstairs to the left as you enter through the foyer. Here you can find all of our flashing wands and ice creams, and even our slush machine!



## Kiosk

Downstairs to the right as you enter through the foyer. Our kiosk has a full range of soft drinks and sweets, with some alcoholic beverages too.



# ABOUT THE SHOW

## The Performance

Here is a bit of information about how the show will run whilst you are at the theatre. This is only a guideline, but will give you an idea of what you can expect when visiting us.

## Before the Show

- The theatre will be open all day, so you are welcome to join us as early as you like
- We will talk quietly to tell you things and bring you information
- The doors to the auditorium will open earlier than usual (around 45 minutes before hand) to give you more time to find you seats and settle in
- Our ushers will be on all the doors and walking around the foyers to assist you with anything you may need

## Doors to the auditorium

There are three levels in the theatre, with four entry doors. There are two on the ground floor for the Stalls and Stalls Circle, and two in the Upper Foyer for the Dress and Upper Circles.

### Stalls and Stalls Circle



### Upper and Dress Circle



# ABOUT THE SHOW

## Inside the Auditorium

- The lights will be on and ushers will be inside the doors to check your tickets and help you find your seats.
- There will be no music playing so it will be quiet whilst you are waiting for the show to begin.
- The lights will dim a little when the performance is about to begin.
- The doors will close to the auditorium when the show begins, but you can still enter and leave whenever you need.
- It can be noisy in the auditorium with the show and other people, so if you are sensitive to sound please come prepared.

## During the Show

- The doors will be closed, but you are welcome to leave and re-enter the auditorium any time you like.
- There will be a 20-minute break halfway through (approximately 1 hour) during which we will reopen all of the doors and you have a chance to stretch your legs.
- You can clap, sing, laugh, shout, and talk throughout the show. Don't forget to boo, too!

## During the Show for you

- During the show, the characters will say hello and they will chat to the audience. You are welcome to respond to characters and laugh and smile!
- During the show, you might see something that makes you feel sad or that is a little scary. You are allowed to feel sad or scared, that is OK.

# CHARACTERS

**Cinderella  
& Buttons**



**Prince Charming  
& Dandini**



**Annie,  
Wicked Stepmother  
& Fannie**





# THE STORY

## ACT 1

**Prologue** - A Graveyard in Basildonia

**Scene 1** - The village square in the kingdom of Basildonia

**Scene 2** - A room at Hard-Up-Hall

**Scene 3** - The Winter's Fayre

**Scene 5** - The Kitchen at Hard-Up-Hall

**Scene 6** - The Transformation

## ACT 2

**Scene 7** - The Royal Ballroom

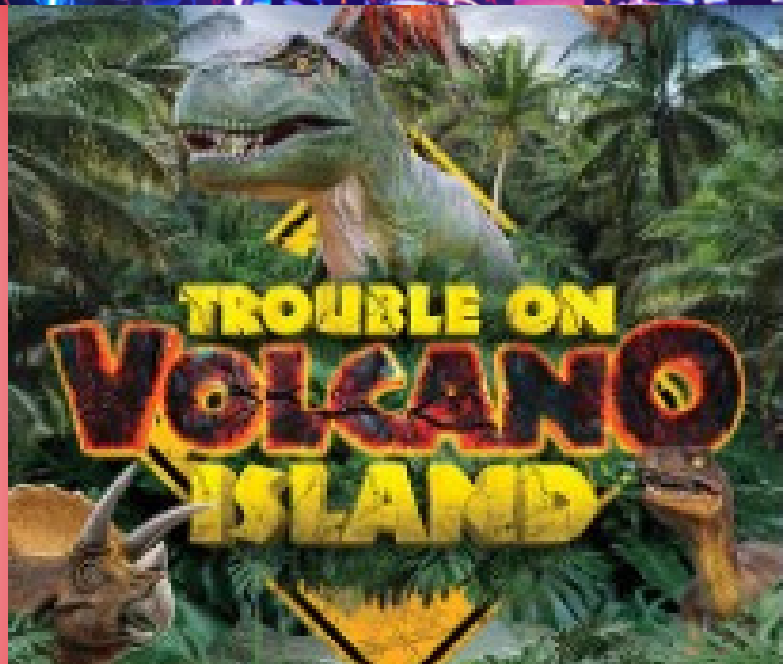
**Scene 8** - the edge of the Forest

**Scene 9** - The Kitchen at Hard-Up-Hall

**Songsheet** - A room at the palace

**Finale** - The Royal Ballroom

# UPCOMING SHOWS



CONTACT 01268 205300  
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